# LIFESCRIBE TERMS OF SERVICE

Last Updated: June 24, 2025

### **1. INTRODUCTION**

These Terms of Service ("Terms") govern your use of the LifeScribe mobile application, website (www.trylifescribe.com), and related services (collectively, the "Services") provided by LifeScribe, Inc. ("LifeScribe," "we," "us," or "our").

BY ACCESSING OR USING OUR SERVICES, YOU AGREE TO BE BOUND BY THESE TERMS. IF YOU DO NOT AGREE WITH THESE TERMS, DO NOT USE OUR SERVICES.

### 2. IMPORTANT DISCLAIMERS

#### 2.1 No Medical Claims

The Services are not intended to diagnose, treat, cure, or prevent any disease or condition. Any references to brain health, cognitive function, or wellness are for informational purposes only. Consult healthcare professionals for medical advice.

#### 2.2 Al-Generated Content

Al-generated content may contain inaccuracies, embellishments, or errors. We make no guarantees about the accuracy or quality of generated content. You are responsible for reviewing and verifying all generated content.

### **3. ELIGIBILITY AND ACCOUNTS**

#### 3.1 Eligibility

You must be at least 13 years old to use the Services. Users aged 13-17 require parental consent.

#### 3.2 Account Responsibilities

You are responsible for:

- Providing accurate information
- Maintaining account security

- All activities under your account
- Updating your information

#### **3.3 Account Termination**

We may suspend or terminate your account at any time for any reason without notice.

### 4. USER CONTENT AND LICENSES

#### 4.1 Your Content

You retain ownership of content you upload, but grant us extensive rights as described below.

#### 4.2 License Grant to LifeScribe

By submitting content to our Services, you grant LifeScribe a worldwide, perpetual, irrevocable, non-exclusive, royalty-free, sublicensable, and transferable license to:

- Use, reproduce, distribute, prepare derivative works of, display, and perform your content
- Process content through AI systems and use it to train machine learning models
- Create anonymized and aggregated data from your content
- Commercialize insights and data derived from your content
- Sublicense these rights to third parties
- Use your content for any business purpose

This license survives termination of your account.

#### 4.3 Anonymized Data Rights

We may create, use, and sell anonymized and aggregated data derived from your content and usage of the Services without restriction. This includes:

- Behavioral patterns and preferences
- Content analysis and insights
- Usage statistics and trends
- Al model improvements
- Commercial datasets

#### **4.4 Prohibited Content**

You may not upload content that:

• Violates any law or regulation

- Infringes intellectual property rights
- Contains malware or harmful code
- Violates our content policies

#### 4.5 Content Removal

We may remove any content at any time for any reason without notice.

### 5. PRIVACY AND DATA USE

#### 5.1 Data Collection and Use

By using our Services, you agree to our data collection and use practices as described in our Privacy Policy, including our right to:

- Collect extensive data about you and your usage
- Create and maintain user profiles
- Use data for commercial purposes
- Sell anonymized and aggregated data

#### 5.2 No Guarantee of Privacy

While we implement security measures, we cannot guarantee the privacy or security of your information.

### 6. SUBSCRIPTIONS AND PAYMENTS

#### 6.1 Fees

You agree to pay all applicable fees for your chosen subscription plan.

#### 6.2 Automatic Renewal

Subscriptions automatically renew unless cancelled.

#### 6.3 No Refunds

All fees are non-refundable.

#### 6.4 Price Changes

We may change prices at any time without notice.

# 7. INTELLECTUAL PROPERTY

### 7.1 Our Property

LifeScribe owns all rights to the Services, including software, designs, trademarks, and technology.

### 7.2 Feedback

Any feedback you provide becomes our property without compensation to you.

### 8. DISCLAIMERS

THE SERVICES ARE PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND. WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

# 9. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW, LIFESCRIBE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS OR REVENUES, WHETHER INCURRED DIRECTLY OR INDIRECTLY, OR ANY LOSS OF DATA, USE, GOODWILL, OR OTHER INTANGIBLE LOSSES.

OUR TOTAL LIABILITY SHALL NOT EXCEED THE FEES YOU PAID IN THE PAST TWELVE MONTHS OR \$100, WHICHEVER IS LESS.

### **10. INDEMNIFICATION**

You agree to indemnify and hold LifeScribe harmless from any claims, damages, losses, or expenses arising from your use of the Services or violation of these Terms.

# **11. DISPUTE RESOLUTION**

### **11.1 Binding Arbitration**

ANY DISPUTE ARISING FROM THESE TERMS OR YOUR USE OF THE SERVICES SHALL BE RESOLVED THROUGH BINDING INDIVIDUAL ARBITRATION, NOT IN COURT. See our Arbitration Agreement for details.

#### **11.2 Class Action Waiver**

YOU WAIVE ANY RIGHT TO PARTICIPATE IN CLASS ACTIONS, CLASS ARBITRATIONS, OR REPRESENTATIVE ACTIONS. DISPUTES MUST BE BROUGHT INDIVIDUALLY.

#### 11.3 Limited Time to File

Any claim must be filed within one year of when it arose.

### **12. GENERAL PROVISIONS**

#### 12.1 Governing Law

These Terms are governed by Utah law.

#### 12.2 Changes to Terms

We reserve the right to modify these Terms at any time without notice. Changes are effective immediately upon posting. Your continued use constitutes acceptance of modified Terms.

#### **12.3 Entire Agreement**

These Terms, together with our Privacy Policy, Data Storage Policy, Cookie Policy, and Arbitration Agreement, constitute the entire agreement.

#### 12.4 Severability

If any provision is unenforceable, the remainder continues in effect.

#### 12.5 No Waiver

Our failure to enforce any provision is not a waiver.

#### **12.6 Assignment**

We may assign these Terms without your consent. You may not assign them.

### **13. CONTACT US**

For all inquiries: Email: hello@trylifescribe.com

BY USING OUR SERVICES, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND BY THESE TERMS.